

# 2023 Telehealth Matrix

## During vs. Post Pandemic

Telehealth billing <u>DURING</u> the public health emergency (PHE) (Medicare) AND through Dec 31, 2024		Telehealth billing <u>STARTING THE DAY AFTER</u> the end of the public health emergency (PHE)
<b>Approved telehealth codes</b>	For a complete list of approved telehealth codes, visit: <a href="https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes">https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes</a>	
<b>Place of service</b>	11, 19, or 22 - The place of service where the provider normally sees patient OR 02 if provider only sees telehealth patients OR 10 for some commercial carriers (contact your local carriers)	POS 02 POS 10 (available for behavioral health and certain services allowed in patient's home)
<b>Modifiers</b>	<ul style="list-style-type: none"> <li>95 for Medicare and most commercial payors</li> <li>93 Synchronous telemedicine service rendered via telephone or other real-time interactive <b>audio-only</b> telecommunications system</li> <li>CR: waives certain DME and copay/coinsurance</li> <li>GQ: for distant site claim provided in the demonstration program in Alaska and Hawaii</li> <li><b>GT is no longer required for professional claims</b> – but some commercial payors use GT instead of 95</li> </ul>	<ul style="list-style-type: none"> <li>95 for Medicare and most commercial payors</li> <li>93 Synchronous telemedicine service rendered via telephone or other real-time interactive <b>audio-only</b> telecommunications system</li> <li>GQ: for distant site claim provided in the demonstration program in Alaska and Hawaii</li> <li><b>GT is no longer required for professional claims</b> – but some commercial payors use GT instead of 95</li> </ul>
<b>Originating site (where patient is located)</b>	No site restrictions – patient's home can be used for a telehealth visit	Originating site must be either*: 1) a county outside of a Metropolitan Statistical Area (MSA) <b>OR</b> 2) within a Rural Health Professional Shortage Area (HPSA) <b>AND</b> Conducted at an eligible originating site
<b>Eligible originating sites</b>	No site restrictions during the PHE	<ul style="list-style-type: none"> <li>Physician and practitioner offices</li> <li>Hospitals</li> <li>Critical Access Hospitals (CAH)</li> <li>Rural Health Clinics (RHC)</li> <li>Federally Qualified Health Centers (FQHC)</li> <li>Hospital-based or CAH-based Renal Dialysis Centers (including satellites)</li> <li>Skilled Nursing Facilities (SNF)</li> <li>Community Mental Health Centers (CMHC)</li> <li>Mobile Stroke Units (for treatment and diagnosis of acute stroke)</li> <li>Patient home for</li> </ul>

# 2023 Telehealth Matrix

## During vs. Post Pandemic

	Telehealth billing <u>DURING</u> the public health emergency (PHE) (Medicare) AND through Dec 31, 2024	Telehealth billing <u>STARTING THE DAY AFTER</u> the end of the public health emergency (PHE)
		<ul style="list-style-type: none"> <li>○ ESRD if patient receiving home dialysis</li> <li>○ Substance/Opioid abuse and co-occurring mental health disorders if patient in treatment</li> </ul>
<b>Eligible providers</b>	<ul style="list-style-type: none"> <li>• Physician</li> <li>• Nurse Practitioner (NP)</li> <li>• Physician Assistant (PA)</li> <li>• Clinical Nurse Specialist (CNS)</li> <li>• Nurse Midwife</li> <li>• Certified Registered Nurse Anesthetist (CRNA)</li> <li>• Psychologist (CP)</li> <li>• Clinical Social Worker (CSW)</li> <li>• Registered Dietician (RD)</li> <li>• Physical Therapist (PT), Occupational Therapist (OT), Speech Language Pathologist (SLP)</li> <li>• Rural Health Clinic (RHC)</li> <li>• Federally Qualified Health Center (FQHC)</li> </ul>	<ul style="list-style-type: none"> <li>• Physician</li> <li>• Nurse Practitioner (NP)</li> <li>• Physician Assistant (PA)</li> <li>• Clinical Nurse Specialist (CNS)</li> <li>• Nurse Midwife</li> <li>• Certified Registered Nurse Anesthetist (CRNA)</li> <li>• Clinical Psychologist (CP)</li> <li>• Clinical Social Worker (CSW)</li> <li>• Registered Dietician (RD)</li> <li>• Nutritional professionals</li> </ul>
<b>Patient Consent</b>	<b>ENDS LAST DAY OF PHE:</b> May be verbally obtained at the time of the telehealth visit	<b>STARTS DAY AFTER PHE ENDS:</b> Must be documented within the electronic record
<b>HIPAA compliant telehealth platform required?</b>	<b>ENDS LAST DAY OF PHE:</b> May use FaceTime, Skype, Zoom, and other video communication to conduct telehealth visit with the patient. However – public facing platforms (e.g., Facebook Live and TikTok) are not approved platforms.	<b>STARTS DAY AFTER PHE ENDS:</b> HIPAA compliant platforms are required
<b>Audio-only visits coverage</b>	Codes 99441-99443 along with 91 other codes on the list are approved as telephone only services (See column D on the CMS list)	Codes 99441-99443 are no longer covered once the PHE has ended

\*Behavioral health has additional permanent flexibilities.