Technology to Improve Practice Efficiencies

Orrin I. Franko, MD

California Orthopaedic Association

Annual Meeting 2015









Disclosures

Founder/Owner of www.TopOrthoApps.com

AAOS Disclosures

ltem 1.	DrawMD, CARE, Insights Orthopedics, iOrtho+, Mobile Coder,
	BoneFeed, CORE, My Knee Guide, 3D4Medical, PingMD, DocSpera
Item 2.	Arthrex, Zimmer
Item 3B.	AO Foundation, CARE LLC, DocSpera, Insights Orthopedics, Lineage
	Medical LLC
Item 3C.	OrthopaedicsOne, OrthoMind
Item 4.	CARE LLC, Docspera
Item 8.	American Journal of Orthopedics, Journal of Mobile Technology in
	Medicine, Orthopedics Today Magazine (Healio)
ltem 9.	California Orthopaedic Association Technology Committee
	Journal of Bone and Joint Surgery Resident Committee
	POSNA Resident Review





EXPERIMENTAL STUDY

Acta Orthop Traumatol Turc 2013;47(4):273-280 doi:10.3944/AOTT.2013.2854

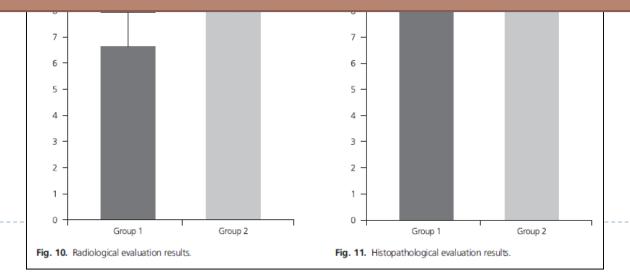
Effect of 900 MHz electromagnetic fields emitted from cellular phones on fracture healing: an experimental study on rats

Ahmet ASLAN¹, Tolga ATAY², Kanat GÜLLE³, Vecihi KIRDEMİR², Ahmet ÖZDEN⁴, Selçuk ÇÖMLEKÇİ⁵, Nevres Hürriyet AYDOĞAN⁵

¹Department of Orthopedics and Traumatology, Afyonkarabisar State Hospital, Afyonkarabisar, Turkey; ²Department of Orthopedics and Traumatology, Faculty of Medicine, Süleyman Demirel University, Isparta, Turkey; ³Department of Histology and Embryology, Faculty of Medicine, Bülent Ecevit University, Zonguldak, Turkey; ⁴Department of Radiology, Private Anadolu Hospital, Kastamonu, Turkey; ⁵Department of Electronics and Communication Engineering, Faculty of Engineering, Süleyman Demirel University, Isparta, Turkey; ⁶Department of Orthopedics and Traumatology, Ankara Training and Research Hospital, Ankara, Turkey



RF EMF at 900 MHz emitting from cellular phones has a prominent <u>negative</u> effect on bone fracture healing in a rat tibia fracture model.



What are "Technologies?"

- Wireless access
- Digital information storage
- Mobile devices (phones, tablets)
- The "cloud"
- Social media networks
- Automated communication services







What will change?

Education

- Virtual surgery and teaching modules
- Literature search and evaluation tools
- Board review and MOC exams
- Surgical videos
- ACGME milestone assessment
- Case sharing
- Patients
 - Online di
 - Foll

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Clinics

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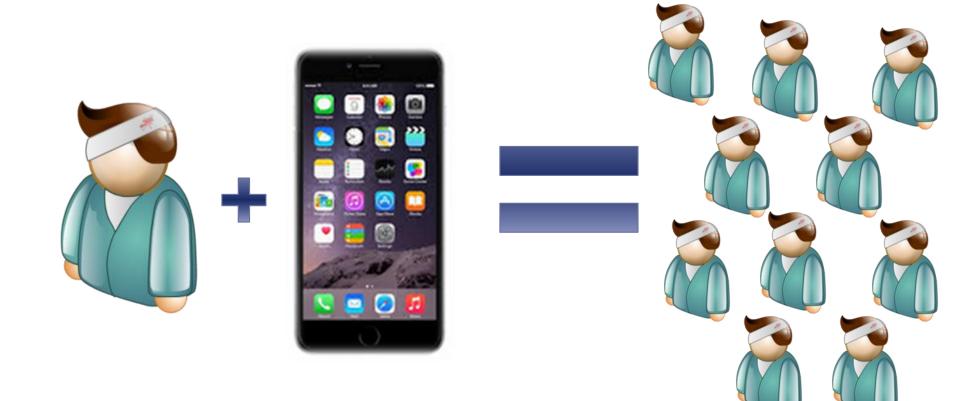
vebsite search results

Publications and notoriety

Compensation

- US News and World Rankings
- Objective outcomes for quality measures

The potential benefit:



Goals

- Update on new/emerging technologies
- Review available literature
- Guide/advise safe integration
- Acknowledge risks/limitations
- Learn something new
- Improve your practice



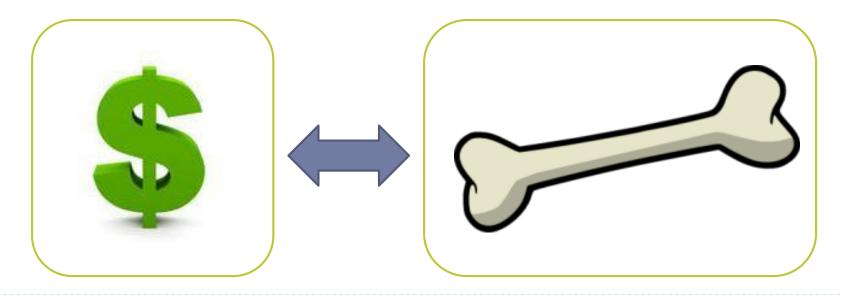
Increase awareness of what is coming

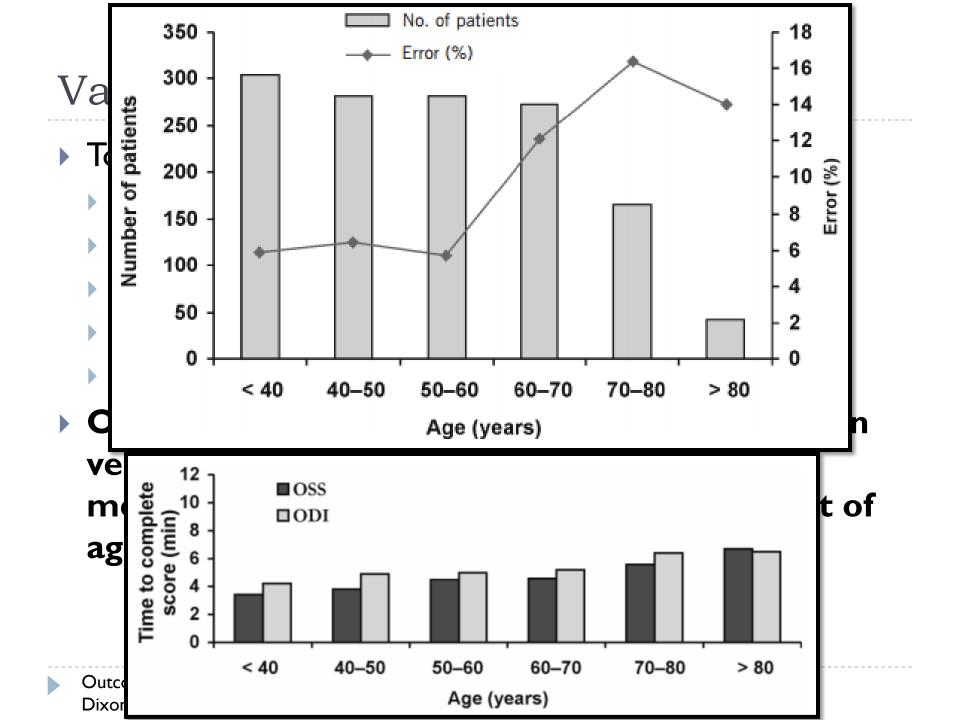
Topics to Address

Digital Outcome Assessments

Electronic Outcome Measures

- "Pay for Performance"
- Clinical outcomes difficult to measure
- Objective outcomes required for research
- Pencil/Paper is time consuming
 - For both patient and provider





At-Home Web-Based Questionnaire

Gakhar et al. 2013

- Tested a web-based questionnaire for total joint patients
- 82 patients included in study
- Directed to myClinicalOutcomes.co.uk for Oxford score
- Comparable scores obtained at home compared to clinic

Conclusion: "Remote web-based collection of patient reported outcomes may facilitate enhanced and efficient follow-up of patients"

A pilot study investigating the use of at-home, web-based questionnaires compiling patient-reported outcome measures following total hip and knee replacement surgeries. Gakhar H1, McConnell B, Apostolopoulos AP, Lewis P. J Long Term Eff Med Implants. 2013;23(1):39-43.

Tablet Computer Questionnaire



Prospective study of 223 hand clinic patients randomized to paper vs tablet

- > 43% of paper /13% tablet had 1 question omitted
- I 4% of paper / 4% tablet not scoreable
- Time to complete: 3.1 min paper / 4.3 min tablet
- * "Administration of the DASH via a tablet computer resulted in more complete data, slightly increased responder burden..."
- Prospective study of 222 patients with paper then 264 patients with tablet
 - I 2% were unscorable (24% paper, 2% electronic)
 - More questions omitted in paper version
 - Electronic survey 14-times more likely than paper for scorable DASH
 - Administration of the DASH with a tablet computer may be beneficial for both clinical and research endeavors to increase completion rate and to gain other benefits from electronic data capture"

⁺ The use of a tablet computer to complete the DASH questionnaire. Dy CJ, Schmicker T, Tran Q, Chadwick B, Daluiski A. J Hand Surg Am. 2012 Dec;37(12):2589-94.

⁺ A Randomized Trial of the Disabilities of the Arm, Shoulder, and Hand Administration: TabletComputer Versus Paper and Pencil. Tyser AR, Beckmann J, Weng C, O'Farrell A, Hung M. J Hand Surg Am. 2014 Dec 17

App-Based Questionnaire

- OrthoScore (\$0.99)
 - Shoulder:ASES, Constant
 - Knee: Cincinnati, Lysholm, IKDC
 - Hip: Hip Outcome Score, HOS Sports Subscale, Modified Harris Hip Score





OrthopaedicScores.com

www.orthopaedicscores.com Knee Injury and Osteoarthritis Outcome Score (KOOS)

Clinician's name (or ref)______ Patient's d.

INSTRUCTIONS: This survey asks for your view about your knee. This information will help us keep track of how you feel about your knee and how well you are able to do your usual activities. Answer every question by ticking the appropriate box. If you are unsure about how to answer a question, please give the best answer you can.

Symptoms - These questions should be answered thinking of your knee symptoms during the last week.

S1. Do you have swelling in your knee?								
 Never 	 Rarely 	 Sometimes 	Often	 Always 				
S2. Do you feel grinding, hear clicking or any other type of noise when your knee moves?								
 Never 	 Rarely 	 Sometimes 	Often	 Always 				
S3. Does your knee catch or hang up when moving?								
 Never 	 Rarely 	 Sometimes 	Often	 Always 				
S4. Can you straighten your knee fully?								
 Never 	 Rarely 	 Sometimes 	Often	 Always 				
S5. Can you bend your knee fully?								
 Never 	 Rarely 	 Sometimes 	Often	 Always 				

Stiffness - The following questions concern the amount of joint stiffness you have experienced during the last week in your knee. Stiffness is a sensation of restriction or slowness in the ease with which you move your knee joint.

S6. How severe is your knee joint stiffness after first wakening in the morning?								
 None 	 Mild 	 Moderate 	 Severe 	 Extreme 				
S7. How severe is your knee stiffness after sitting, lying or resting later in the day?								
 None 	 Mild 	 Moderate 	 Severe 	 Extreme 				

Subtotal: 0

Date of completion December 24, 2014

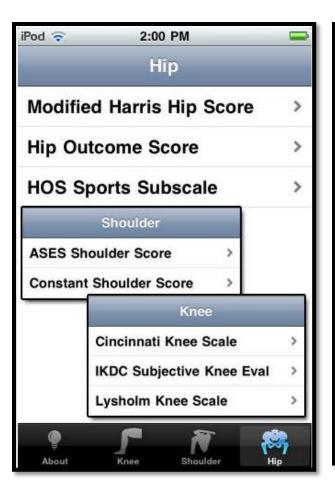
Patient's name (or ref

Patient's d.o.b 1 V Jan V 2002 V

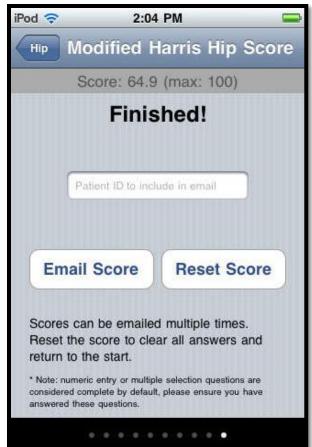
Personal Practice Site (Survey Monkey)



OrthoScore (App)







SF-36 (App)

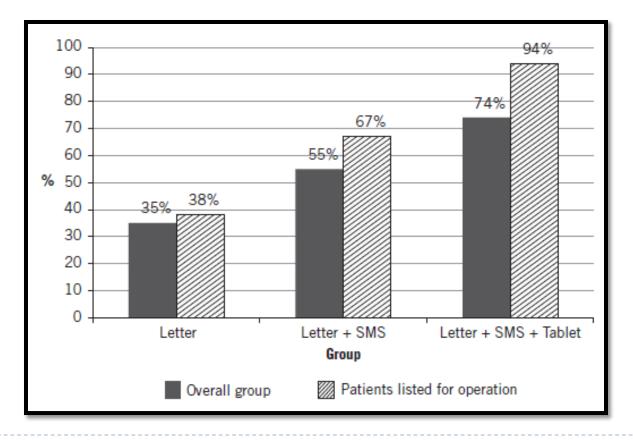




SMS to Improve Data Collection

▶ 80 orthopaedic patients randomized to:

(I) Letter, (2) Letter + SMS, (3) Letter + SMS + Tablet



Use of SMS and tablet computer improves the electronic collection of elective orthopaedic patient reported outcome measures. N Roberts, B Bradley, D Williams Ann R Coll Surg Engl 2014; 96: 348–351



Topics to Address

- Digital Outcome Assessments
- Patient Education Tools

Patient Education

- One of our PRIMARY responsibilities
- Patients are sophisticated
 - They will seek information without us
 - Web
 - Apps
 - Magazines
 - Visual and interactive learners
- Leverage "waiting room time"
- Provide information to read at home
- Encourage communication
- Disseminate legitimate medical information



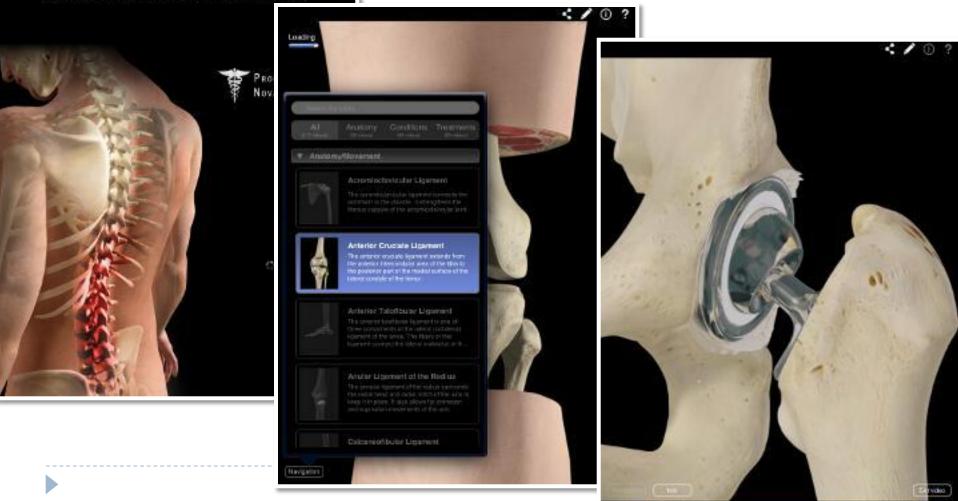
Tablets in Trauma: Using Mobile ComputingPlatforms to Improve Patient Understandingand Experience

- Evaluated patient reported outcomes after using tablet to share patients' radiographs
 - 50 patients in study
- Revealed significant improvement in...
 - Perceived involvement in care decisions
 - # of patients given the "right" amount of information
 - 45/46 reported it helped them understand the surgeon
 - Satisfaction score for surgeon

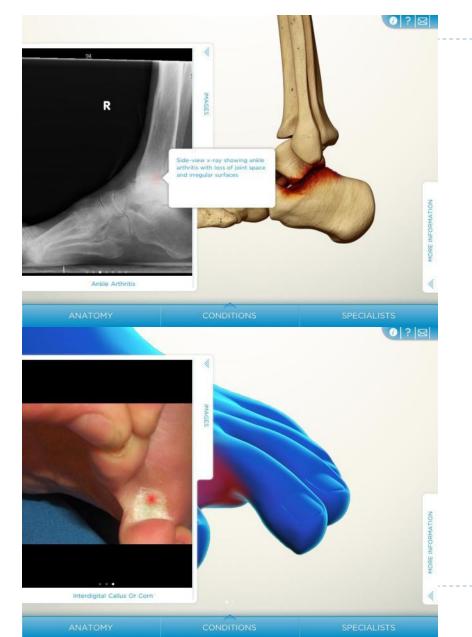
3D4 Medical Consultation App

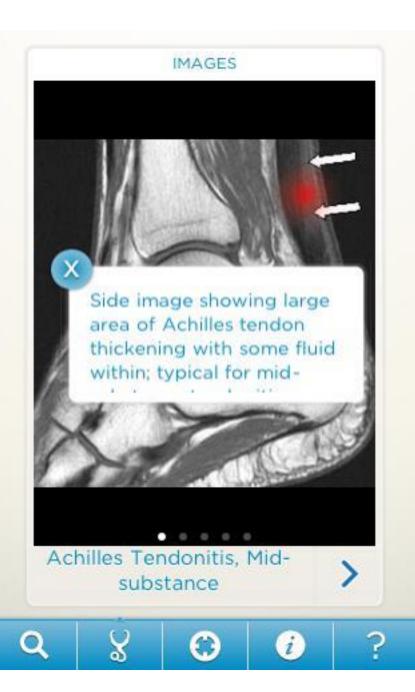
3D4MEDICAL

ORTHOPEDIC PATIENT EDUCATION



OrcaHealth





Topics to Address

- Digital Outcome Assessments
- Patient Education Tools



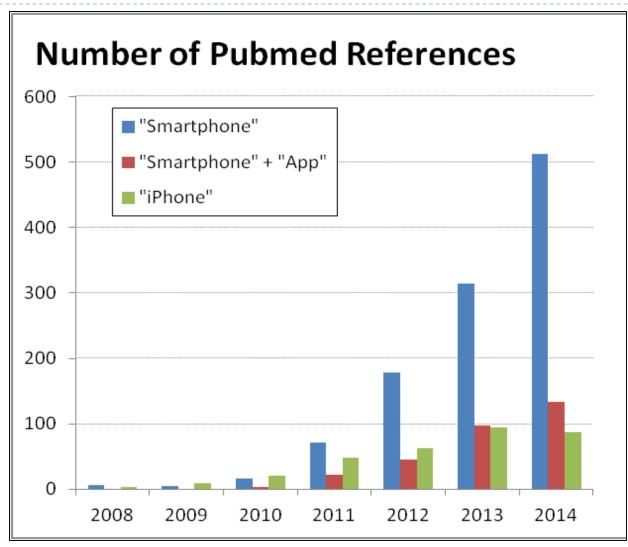
App Trends 2009 - 2014

- I20+ iPhone/Android apps
 - Patient Care
 - Patient Education
 - Surgeon Education
 - Clinical Reference
- 80+ iPad apps
 - Surgical Reference
 - Orthopaedic Device Catalog
 - Anatomy/Imaging
 - Electronic Medical Reference
 - Journals/Books

Franko. Clin Orthop Relat Res. 2011 Jul;469(7):2042-8. Franko & Bhola. Orthopedics. 2011 Dec;34(12):978-81.



Medical App Research...



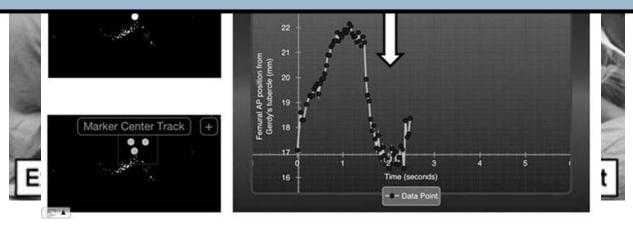
Franko, Andrawis, Mickelson. Mobile Apps for Orthopaedic Surgeons: How Useful are They? In press.

Quantitative evaluation of the pivot shift by image analysis using the iPad

Data Analysis

- Tested 34 knees with novel iPad application
- Software utilized image analysis

Conclusion: Image analysis technique facilitates a simple, reliable and affordable measurement to evaluate the lateral pivot shift test.



Smartphone versus knee ligament arthrometer when size does not matter



Ferretti et al. Smartphone versus knee ligament arthrometer when size does not matter. Int Orthop. 2014 Oct;38(10):2197-9.

App Caveats

- Currently 250-300 "ortho" apps
- 76% of residents use apps
 - Increasing trend

Risks



- No regulatory oversight (FDA, Apple approval)
- Hospital policies lacking/unenforceable

Recommendations

- ▶ 3rd party evaluations
- Evaluate the author/creator
- Proceed with caution



Franko, Andrawis, Mickelson. Mobile Apps for Orthopaedic Surgeons: How Useful are They? In press. Orthobuzz. JBJS Mobile Technology and Social Medial Usage Study *How to Become iPad-Savvy*; 2014.

www.TopOrthoApps.com

- Founded in 2011
- Currently >200 app reviews
- Find apps by specialty/rating





Disease Information Apps

- My Knee Guide
- HandCare
- Heel Thy Tendon
- Shoulder Pain
- DrawMD Orthopedics
- Orthopaedic Patient Information



My Knee Guide

Created by surgeon in Daytona Beach, FL

Peri-operative TKA information



My Surgery Stay Connected f with My Knee Guide - tap here 214 Days Before Surgery Here are important questions to ask your orthopaedic surgeon before surgery. 30 Days Before Surgery Find out what to ask when looking for an orthopaedic surgeon. Follow this link to the che... 23 Days Before Surgery Empower others by sharing your experience. Post your story. What made you realize that you... 20 Days Before Surgery Find out if your hospital has a pre-operative knee replacement teaching class. Follow this link for... 14 Days Before Surgery bannote ad of baan socialiban ladad has stonned MY SURGERY



HandCare (ASSH)





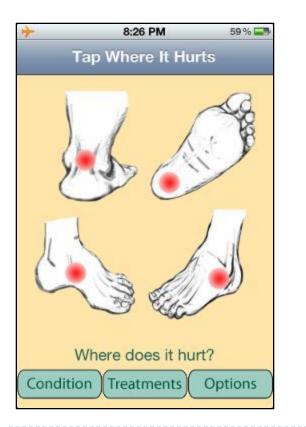
20 ps

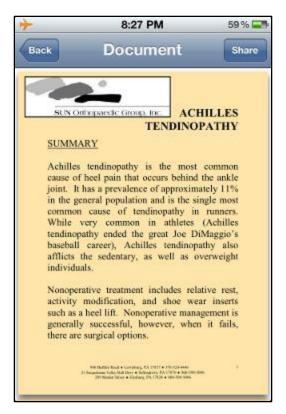
Thickness

Heel Thy Tendon

Created by surgeon in Lewisburg, PA

Utilizes office hand-outs for information







Physical Therapy Apps

- CARE for Patients
- PhysioMD
- iOrtho+
- Throw Like a Pro
- iPrevent Running Injuries
- iPrevent ACL Injuries



Care for Patients

- Started in San Diego
- Personalized PT
- Subscription service

atti AT&T 🛜	9:22 PM	62 % 🎿
Home	Exercises	
Preoper	ative	>
Weeks (0-1	>
Weeks	1-2	>
Weeks 2	2-4	>
Weeks 4	4-8	>
Weeks 8	8-12	>
Ø	S	- ÷.
Surgery Info	Exercises Your Surg	eon More





Throw Like a Pro

- Sponsored by Dr. Jim Andrews
- Provides formal recommendations
- High-quality developers



Best Apps for Surgeons

- Ortho Traumapedia
- AO Surgery Reference
- Insights Orthopedics
- ICUC
- JBJS Reviews, JAAOS, etc.
- AO Orthogeniatrics

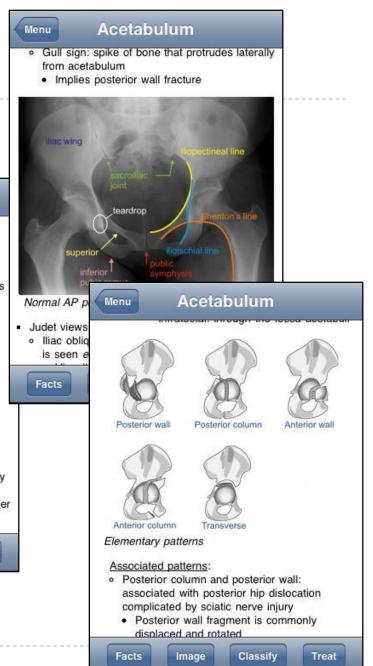


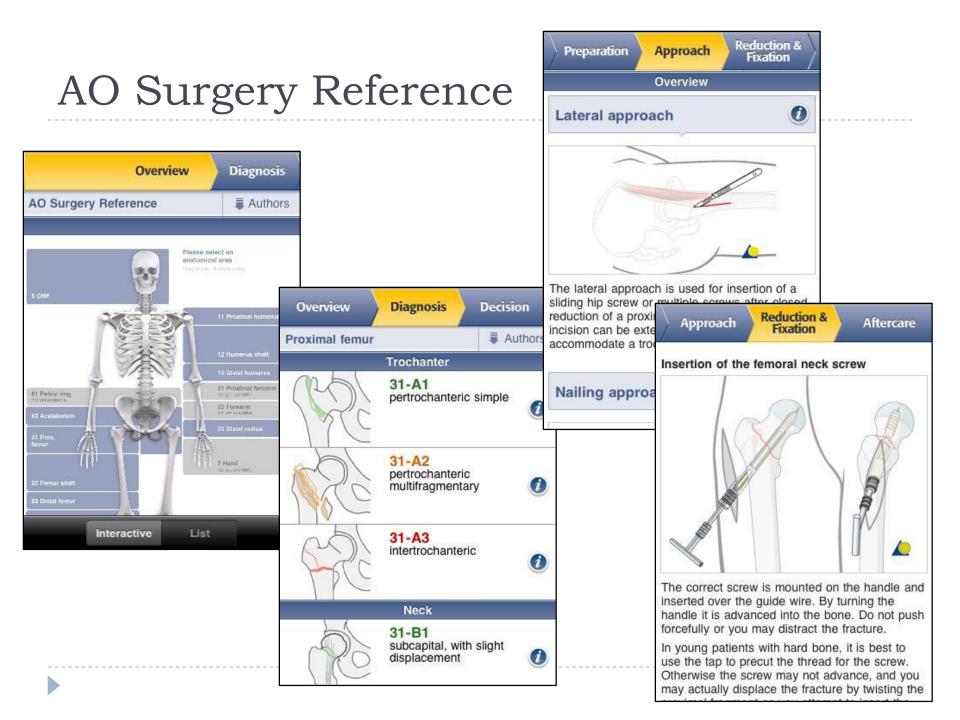
Ortho Traumapedia

Created by a resident

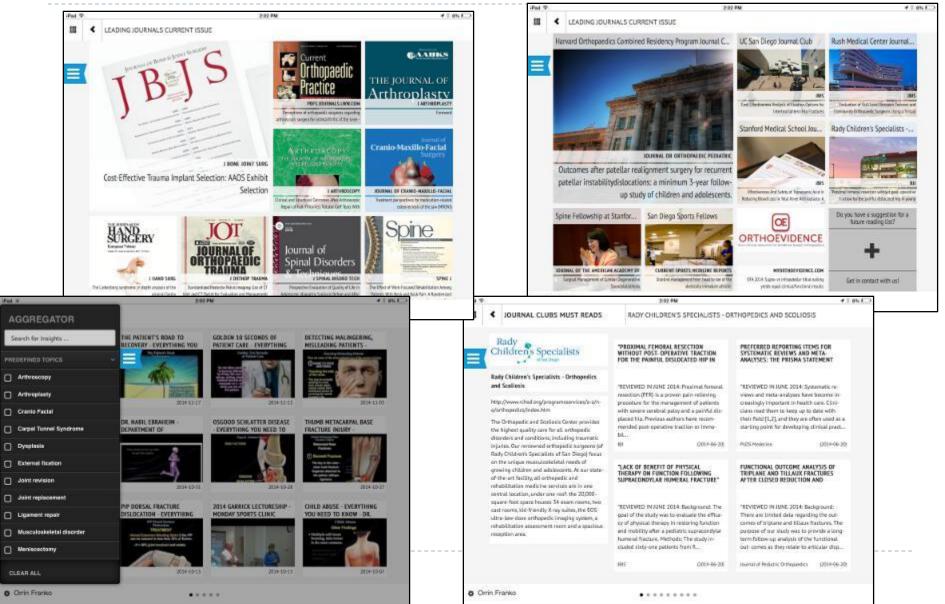
Ortho Traumapedia	
Dislocations	
Acromioclavicular	>
Ankle	>
Carpal	>
Carpometacarpal (CMC)	>
Elbow	>
Нір	>
Knee	>
Metacarpophalangeal (MCP)	>
Metatarsophalangeal (MTP)	>
Midtarsal (Chopart)	>
Datallan	

	Facts
	Latin for a small cup used to store vinegar Fractures occur primarily in young adults, resulting from high-energy mechanisms such as MVC and high velocity falls Geriatric acetabular fractures are typically low- energy falls
•	Acetabulum is formed by the confluence of the ilium, ischium and pubis within the innominate bone Quadrilateral plate forms the medial wall 40% of femoral head is covered by the acetabulum Hip joint has inherent stability due to bony and soft tissue anatomy • Fibrocartilanginous labrum deepens the
	 acetabulum, increasing coverage and stability Thick capsule and ligaments (iliofemoral, pubofemoral and ischiofemoral) provide furthe support Soft tissue structures including the labrum

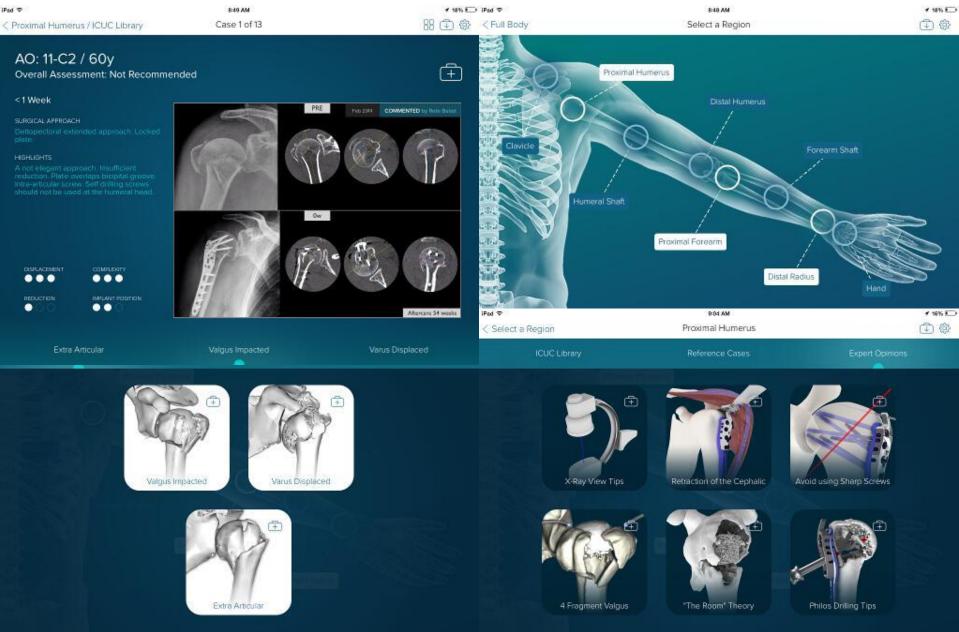


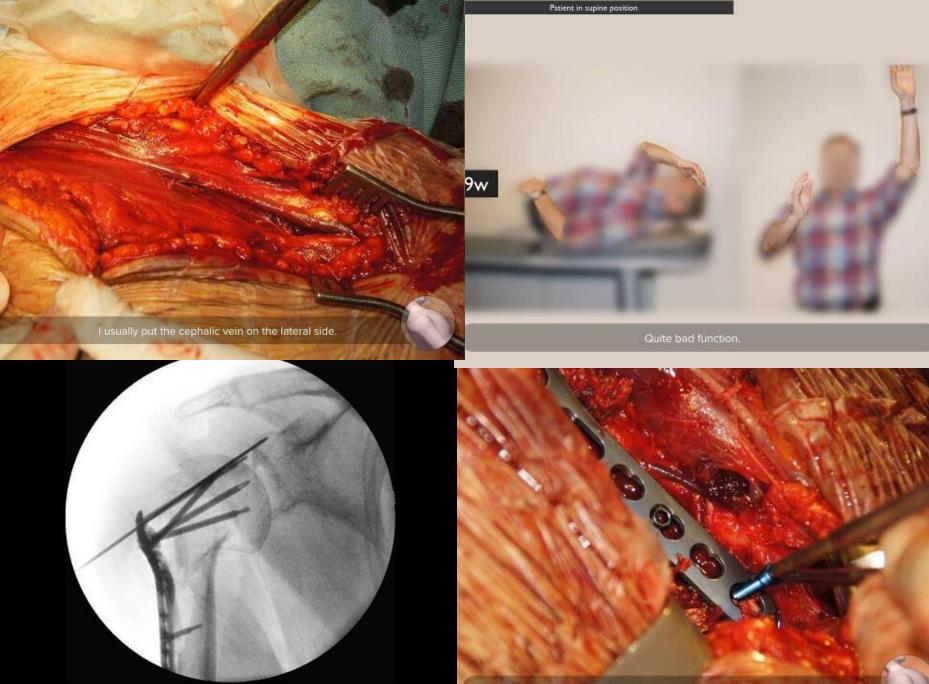


Insights Orthopedics



ICUC





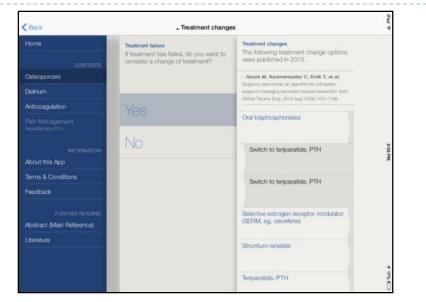
This does not look too bad. I think the head is too much in varus.

Journals

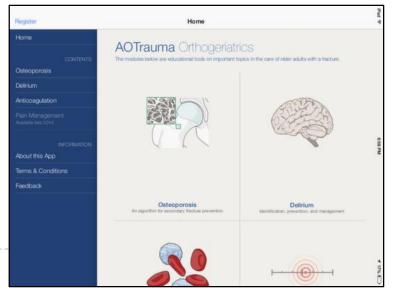


Orthogeniatrics (AO Trauma)





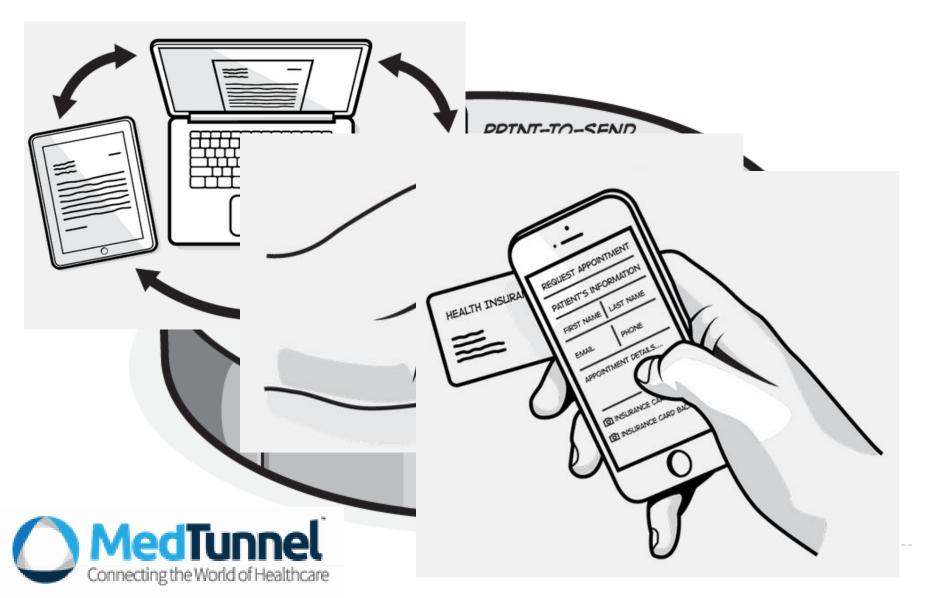
K Back	- Preexisting - fonda	parinux	
Home CONTENTS Osteoporosis	Management of previous anticoagulation or antiagregation The patient is already receiving the following:	Presisting anticoogulation with fondaparinux (Arktra) is a potent synthetic indirect inhibitor of factor Xa. There are no specific anticides against fondaparinux. Elimination half-life is 17– 21 hours:	
Anticoagulation	Vitamin K antagonists (coumarins)	Surgery should be delayed for 24–36 hours after administration of the last	
Pain Management Available time 2014	Fondaparinux	dose. Bridging anticoagulation is not necessary.	
INFORMATION About this App	Rivaroxaban	Neuraxial blockade is possible: - 36-42 hours after the last prophylactic dose	
Terms & Conditions	Dabigatran	- 72 hours after the last therapeutic dose	
Feedback	Acetylsalicylic acid	Consider giving rFVIIIa (NovoSeven) in case of acute bleeding.	
FURTHER READING Abstract (Main Reference)	Thienopyridines (clopidogrel, ticlopidine)	Resume fondaparinux 24–48 hours postoperatively or switch to standard thromboprophylaxis with LMWH 12–24	
Abbreviations	Dual antiplatelet therapy (acetylsalicylic acid +	hours postoperatively depending on the individual postoperative bleeding risk or	
References	thienopyridine)	risk for thromboembolic complications.	



Topics to Address

- Digital Outcome Assessments
- Patient Education Tools
 - Apps
- Mobile Communication / Sharing

MedTunnel for Texting/Documents



DocSpera for Case Sharing

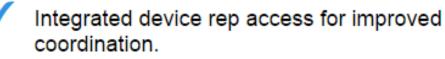


Real-Time Access to Surgery Schedule and Pre-op Information

Mobile access to surgical schedule including pre-op info, case images, and logistics.



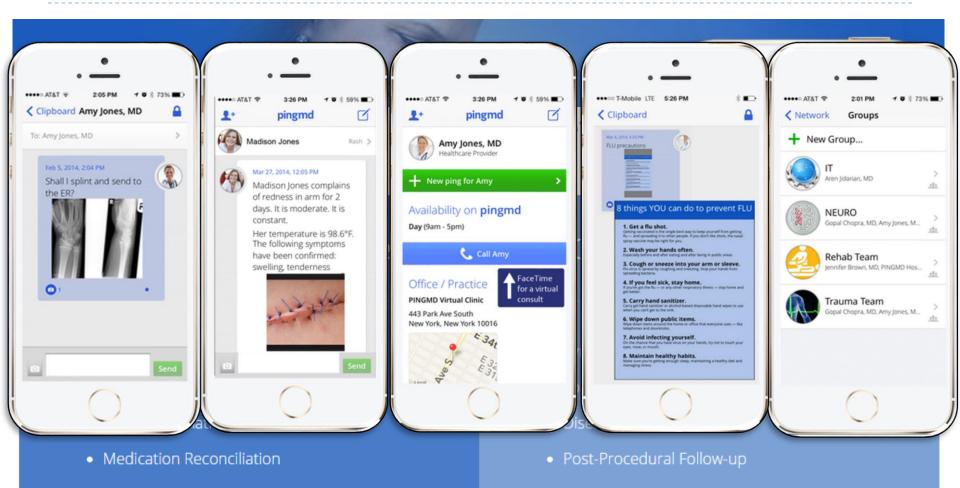
Collaborative schedule with alerts and confirmation across all care delivery members.







PingMD for Provider Communication



Topics to Address

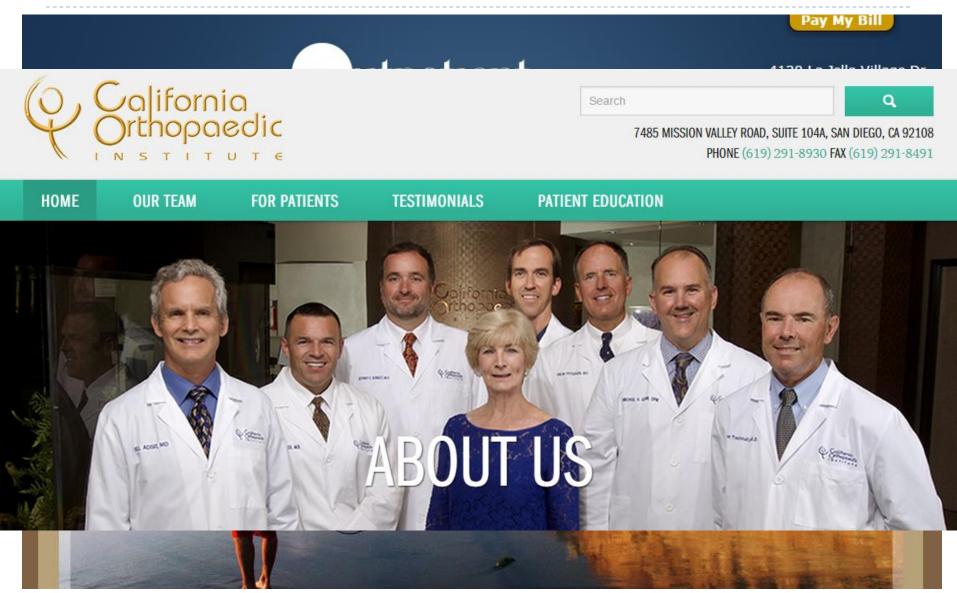
- Digital Outcome Assessments
- Patient Education Tools
 - Apps
- Mobile Communication / Sharing
- Online Reputation Management

Personal Practice Website





Professional Practice Website



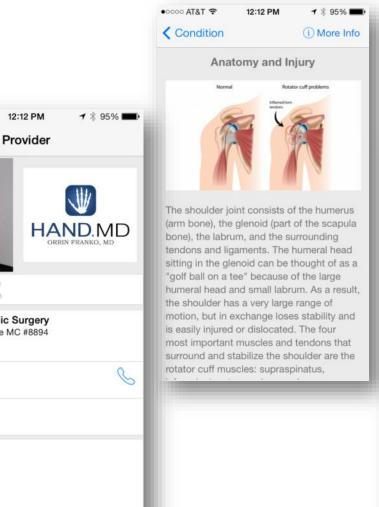
Unique Features

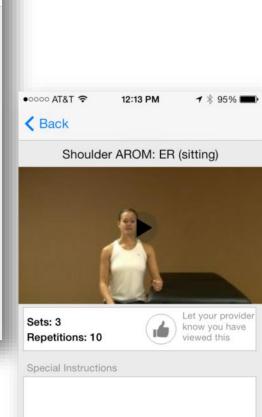
- Improve your search engine position (SEO)
- Advertise yourself
- Introduce your staff
- Patient intake forms and consent forms
- Post-op instructions
- Maintain a blog / share interesting articles
- Provide verified disease information / videos
- Appointment requests
- Online outcome questionnaires
- Workers' Compensation information
- View actual wait times
- Collect payments
- Patient portal / messaging / communication

Beyond a website...

Personal Practice Apps







Topics to Address

- Digital Outcome Assessments
- Patient Education Tools
 - Apps
- Mobile Communication / Sharing
- Online Reputation Management
 - Social Media

Twitter Account

- I9I accounts listed "orthopedic surgeon"
- Small percent of total orthopaedic surgeons
- Mostly professional posts for patient education
- May be most appropriate for younger populations;
 e.g. Sports Medicine



Neil Badlani MD, MBA

@DrBadlani

Neil Badlani, MD, MBA is an orthopedic surgeon specializing in minimally invasive spine surgery. He practices at The Orthopedic Sports Clinic in Houston, TX.

Houston, TX · drbadlani.com



Neil Badlani MD, MBA @DrBadlani - Dec 16

@n fee

@marylouretton: So glad you're doing well!"@DrBadlani my back has been feeling great! Think the second time around was the answer! Thanks"

Details



Neil Badlani MD, MBA @DrBadlani - Dec 13 The clothes make the doctor... theatlantic.com/health/archive...

+ Twitter as a communication tool for orthopedic surgery. Franko OI. Orthopedics. 2011 Nov;34(11):873-6.

+ Prevalence of Internet and social media usage in orthopedic surgery. Curry et al. Orthopedic Reviewes 2014; Volume 6:5483

Personal Testimony

- Medicine is a commodity
 - Patients have many options
- Allows you to "stand out"
- Essentially "free" to do
- Takes about I-minute/week
- Can have surprising effects
 - Mary Lou Retton tweet
- Provides website content
- It's FUN to do

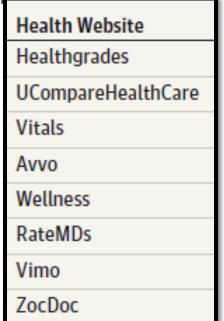


Topics to Address

- Digital Outcome Assessments
- Patient Education Tools
 - Apps
- Surgical Simulators
- Mobile Communication / Sharing
- Online Reputation Management
 - Social Media
 - Physician Rating Websites

About Physician Rating Sites

- 37% of Americans consult online ratings for physicians
- ~30% select/avoid physicians because of those ratings
- Ortho has 2nd highest number of views among 170 specialties
- One study examined 1299 IM physicians from 2011-2012
 - Developed Quality Measures (QM) based on medical record and patients
 - Compared them to online physician rating sites
 - 61% of physicians had online reviews
 - 5.6 reviews/physician
 - Average rating of 81.6%
 - Web-rating and clinical QMs had no correlation
 - Web-rating and patient experience QM had small correlation



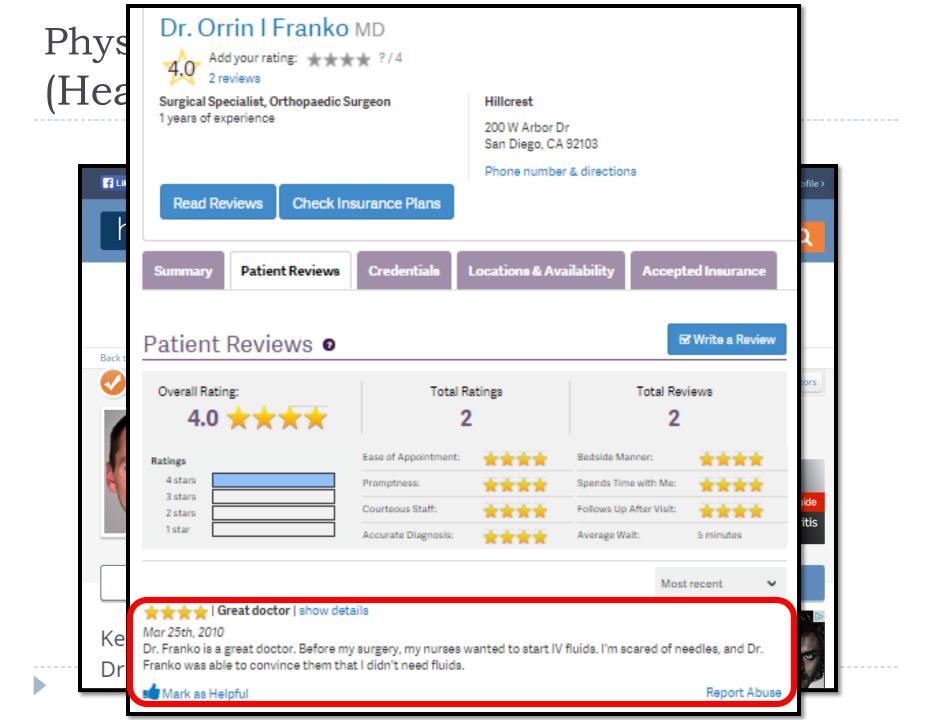


Website Ratings of Physicians and Their Quality of Care. Gray BM, Vandergrift JL, Gao GG, McCullough JS, Lipner RS. JAMA Intern Med. 2014 Dec

Online Ratings of Orthopedic Surgeons: Analysis of 2185 Reviews

- Surveyed 4 physician-rating sites in Sept 2012 for St. Louis
- Mean rating for Ortho Surgeons = 81.8
- 5 variables statistically significant to determine rating
 - <u>knowledge</u>, <u>bedside manner</u>, scheduling, time with patient, wait time
- Conclusion:
 - Online rated surgeons tend to receive generally high ratings
 - Ratings may not correlate with skill, but still influence patient decisions
 - "...important that surgeons take ownership and proactively ask patients with positive experiences to submit surveys..."

	Mean Overall Rating ^a	Questions in Survey	Surgeons Reviewed	Reviews Submitted
HealthGrades.com	89%	6	121	822
Vitals.com	77%	7	87	555
UCompareHealthcare.com	78%	6	129	511
RateMDs.com	77%	4	92	297



Options to Address Bad Reviews?

Ask the site to remove a review

Nearly impossible (website terms of service)

🔀 Get a lawyer

Costly, "poor form," can instigate more posts

🔀 Ignore it

Changes nothing

" "The solution to pollution is dilution"

Prepare for bad reviews by encouraging good ones

Final Thoughts...



HOTTEST New Apps for Orthopaedic Surgeons



Email: Orrin@TopOrthoApps.com