



California Orthopaedic Association

Hospital Ratings: Why They Matter

EVAN MARKS

CHIEF STRATEGY OFFICER



New Consumer Value Proposition


To find the right doctor, the right hospital and the right care

Orthopedic Surgery


Dr. Margaret Taylor, MD >


7500 Alcott St Ste 200
Westminster, CO 80031 (11.5 miles away)

"I provide personalized care with an emphasis on education and wellness for..." [read more >](#)







PATIENT SATISFACTION **EXPERIENCE MATCH** ⓘ


14
responses


95

HOSPITAL QUALITY

-  Treatment Excellence
-  Specialty Excellence
-  Hospital Wide Awards

 Compare



New Search and Compare

We found 115 Providers near Denver, CO who perform Knee Replacement

Practicing Specialties: Orthopedic Surgery (115), Orthopedic Foot & ... (10)

Conditions Treated: Osteoarthritis (114), Osteoarthritis of Kn... (114), Arm Fracture (incl... (113)

Procedures Performed: Partial Knee Replac... (115), Total Knee Replac... (115), Hip Replacement, C... (115)

Qualifications & Patie...: Recommended By ... (60), Board Certified (110), Has No Sanctions (115)


Other Crite...: Insurance, Distance, Gender

Sort by: Best Match | Patient Satisfaction | Experience Match | Hospital Quality | Last Name | Distance

Page: 1 of 10

Orthopedic Surgery
Dr. Charles Walker, MD

4100 E 9th Ave
Denver, CO 80262 (6.0 miles away) - more locations




PATIENT SATISFACTION
★★★★★
23 responses

EXPERIENCE MATCH
97

HOSPITAL QUALITY
Treatment Excellence
Specialty Excellence
Hospital Wide Awards

"My mission is to care for patients in a collaborative practice where..." read more >




POPULAR **RECOMMENDED**

- Spinal arthritis: doctor discussion
- How estrogen impacts rheumatoid arthritis
- The smoking - RA connection
- How biologics are given for RA
- 8 types of treatment for RA
- Vitamin D and rheumatoid arthritis
- Surgery for ankylosing spondylitis?
- Have diabetes? Foods to avoid
- 11 tips for ankylosing spondylitis
- Testing for low testosterone: It's tricky
- Treatment for diabetic neuropathy

Save | Share | View Profile

Orthopedic Surgery
Dr. Margaret Taylor, MD

7500 Alcott St Ste 200
Westminster, CO 80031 (11.5 miles away)



PATIENT SATISFACTION
★★★★★
14 responses

EXPERIENCE MATCH
95


HOSPITAL QUALITY
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Specialty Excellence
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"I provide personalized care with an emphasis on education and wellness for..." read more >

Save | Share | View Profile

Orthopedic Surgery
Dr. Kevin Swearingen, MD

1961 Ogden St Ste 210
Denver, CO 80218 (7.2 miles away)



PATIENT SATISFACTION
★★★★★
9 responses

EXPERIENCE MATCH
87





HOSPITAL QUALITY
Treatment Excellence
Specialty Excellence
Hospital Wide Awards

"I take pride in my ability to provide people with treatment options and offer..." read more >

Compare

Compare providers side by side to find the right care.

< Back To Search Results

Orthopedic Surgery Dr. Zachary Gupta, MD	Orthopedic Surgery Dr. Christopher Pendergraft, MD	Orthopedic Surgery Dr. Lydia Wilson, MD	Orthopedic Surgery Dr. Abigail Zoss, MD
 7.2 miles away Get Directions Patient Satisfaction ★★★★★ 20 responses View Profile >	 4.7 miles away Get Directions Patient Satisfaction ★★★★★ 16 responses View Profile >	 6.0 miles away Get Directions Patient Satisfaction ★★★★★ 30 responses View Profile >	 6.0 miles away Get Directions Patient Satisfaction ★★★★★ 13 responses View Profile >
EXPERIENCE MATCH			
49	43	78	62
Malpractice claims in Colorado not available No Sanctions found No Board Actions found	Malpractice claims in Colorado not available No Sanctions found No Board Actions found	Malpractice claims in Colorado not available No Sanctions found No Board Actions found	Malpractice claims in Colorado not available No Sanctions found No Board Actions found
9 Years In Practice ♂ Male	15 Years In Practice ♂ Male	21 Years In Practice ♀ Female	27 Years In Practice ♀ Female
LANGUAGES			
English	English	English	English

This featured physician is brought to you by and is on the medical staff at Pinnacle University Medical Center



Physician Hospital Affiliations

Leading to Engagement With Hospital Quality

Dr. Charles Walker, MD SAVE SHARE
 Specializes in Orthopedic Surgery • Male • Age 65

Patient Satisfaction
 ★★★★★
 23 patient reviews
[Take a Survey >](#)

Rocky Mountain Joint Associates
 4100 E 9th Ave
 Denver, CO 80262
[Phone Number & Directions >](#)

[Overview](#) [Experience](#) [Hospital Quality](#) [Patient Satisfaction](#) [Appointments & Offices](#)

Healthgrades
9 Facts About Hospital Quality
 Patients' risk of dying during a hospital stay for heart bypass surgery could be 85.2% lower, on average, at a hospital rated 5 stars compared to a hospital rated 1 star for that procedure. Choosing the right hospital is critical to your health. [View Slideshow >](#)

Dr. Walker's Hospital Quality
 The right hospital is as important as the right doctor

Healthgrades Hospital Quality Ratings
 Check out the quality of care at the 2 hospitals where Dr. Walker has admitting privileges Viewing 1 of 2

FEATURED HOSPITAL

Metropolitan Regional Medical Center SAVE HOSPITAL

Metropolitan Regional Medical Center is a team committed to providing an exceptional patient experience through quality patient-centered care, education, research and community outreach.

222 Main Street, Denver, CO 80028 [View Full Profile](#)

[Get Directions >](#)

Overview

- Hospital Quality**
 - 4 Healthgrades 5-Star Ratings
 - 62% Patient Experience
 - Readmission Rates
 - Timely And Effective Care

POPULAR **RECOMMENDED**

- Spinal arthritis: doctor discussion
- How estrogen impacts rheumatoid arthritis
- The smoking - RA connection
- How biologics are given for RA
- 8 types of treatment for RA
- Vitamin D and rheumatoid arthritis
- Surgery for ankylosing spondylitis?
- Have diabetes? Foods to avoid
- 11 tips for ankylosing spondylitis



Condition/Procedure Specific Quality

Overview

Hospital Quality

- 16 Healthgrades 5-Star Ratings
- 80% Patient Experience
- Readmission Rates
- Timely And Effective Care

[View All Quality](#)

Hospital Quality	Ratings & Awards
Patient Safety View Safety Ratings > <ul style="list-style-type: none">View All Awards >	
Patient Experience View Experience Ratings > <ul style="list-style-type: none">View All Awards >	80% Would Recommend
Orthopedic View All Ratings >	View All Awards > Understanding the Ratings Worse than Expected As Expected Better than Expected
NOTICE: Use of this website and any information contained herein is governed by the Healthgrades User Agreement .	
Total Knee Replacement complications-based rating View Rating Details >	 In-Hospital

Healthgrades Quality Awards [View More Quality Awards >](#)


 America's 50 Best™ 2014, 2013, 2012	 Distinguished Hospital Award for Clinical Excellence™ 2015, 2014, 2013
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Quality-Focused Hospital Profile

Altaire Medical Center Save Share

This profile is brought to you by



Altaire Medical Center



Medical

- Heart & Va
- Neuroscie
- Orthopaedi

Hospital Quality | Patient & Visitor Info | Doctor Directory | About

Clinical Quality | Patient Safety | Patient Experience | Readmission Rates | Timely and Effective Care

Rated in 36 Conditions and Procedures

Healthgrades ratings show you how well a hospital performed in providing patient care. When receiving treatment for a specific condition or undergoing a specific procedure in the hospital, you want the best care possible. Hospitals with five-star ratings had statistically significantly better patient outcomes.

New from Healthgrades: Is hospital quality putting your health at risk?

All Healthgrades Ratings by Category

Healthgrades analyzes patient out

★☆☆☆☆ Worse than Expected

NOTICE: Use of this website and any

[Expand All](#)

- > Appendectomy
- > Bariatric Surgery
- > Cardiac
- > Critical Care
- > Gastrointestinal
- > Gynecologic Surgery
- > Maternity Care
- > Neurosciences
- > Orthopedic

Orthopedic

Back and Neck Surgeries (without Spinal Fusion) complications-based rating	★★★★★
Hip Fracture Treatment complications-based rating	★★★★☆
Hip Replacement complications-based rating	★★★★☆
Spinal Fusion complications-based rating	★★★★☆
Total Knee Replacement complications-based rating	★★★☆☆



Patient Safety Ratings

Hospital Quality
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Clinical Quality
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Patient Experience
Readmission Rates
Timely and Effective Care

Patient Safety Overview

Patient Safety
Patient safety ratings show you how well a hospital safeguards patients from serious, potentially preventable complications, such as infections and adverse events, during their hospital stay.

Why This Matters
When you seek treatment at a hospital for one medical problem, you don't want to experience an additional injury, infection, or serious condition during your stay. Look for hospitals that are rated "Better than Average" to reduce your risk of experiencing one of these events.

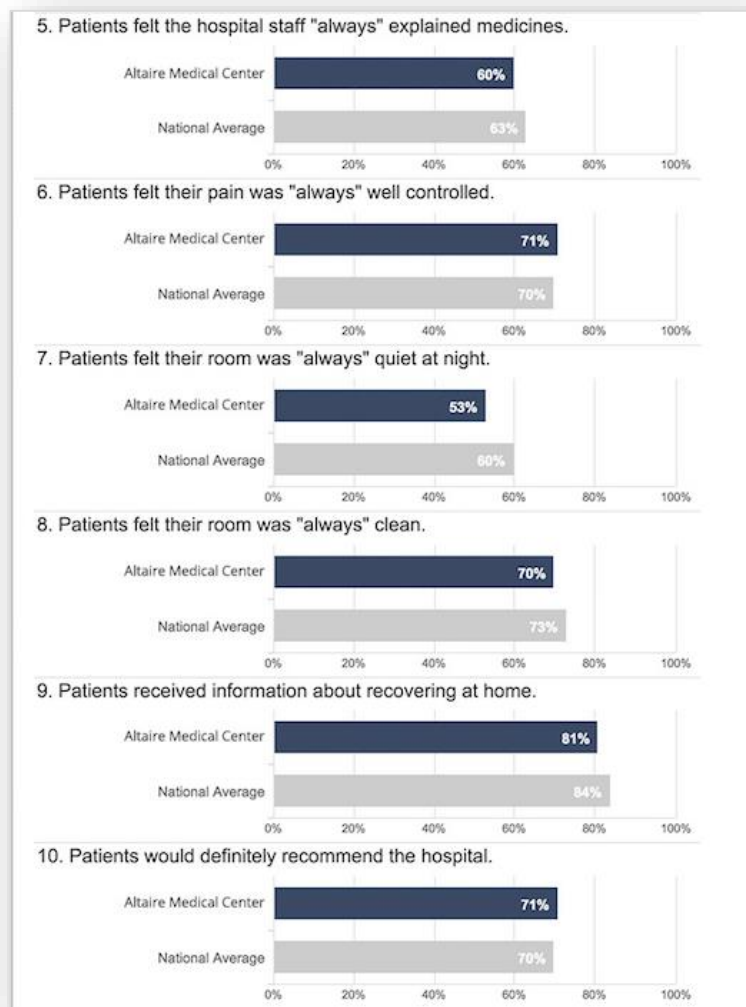
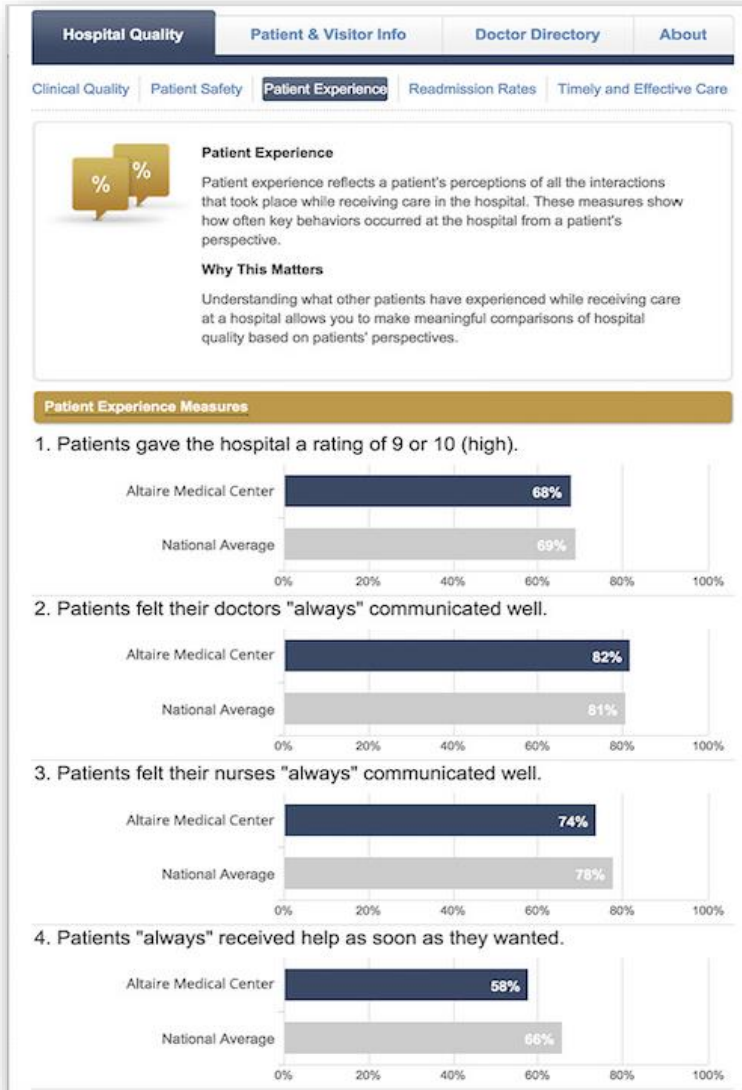
Patient Safety Indicators

	Worse than Average	Average	Better than Average
Death in procedures where mortality is usually very low	●		
Pressure sores or bed sores acquired in the hospital			●
Death following a serious complication after surgery			●
Collapsed lung due to a procedure or surgery in or around the chest			●
Catheter-related bloodstream infections acquired at the hospital		●	

	Worse than Average	Average	Better than Average
Hip fracture following surgery	●		
Excessive bruising or bleeding as a consequence of a procedure or surgery			●
Electrolyte and fluid imbalance following surgery			●
Respiratory failure following surgery			●
Deep blood clots in the lungs or legs following surgery	●		
Bloodstream infection following surgery			●
Breakdown of abdominal incision site		●	
Accidental cut, puncture, perforation or hemorrhage during medical care			●
Foreign objects left in body during a surgery or procedure	1 Event		



Patient Experience - HCAHPS





Readmission Rates

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Clinical Quality | Patient Safety | Patient Experience | **Readmission Rates** | Timely and Effective Care

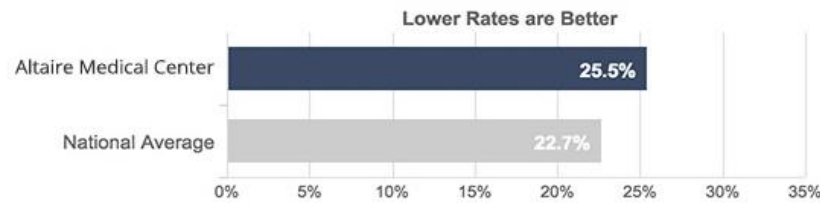
Readmission Rates

Rate of Readmission is the percentage of patients who were readmitted to the hospital within 30 days after they were discharged from the hospital. Each hospital's rate of readmission is compared to the national average.

Heart Attack



Heart Failure



Pneumonia





CMS Timely and Effective Care

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Clinical Quality | Patient Safety | Patient Experience | Readmission Rates | **Timely and Effective Care**

Timely and Effective Care

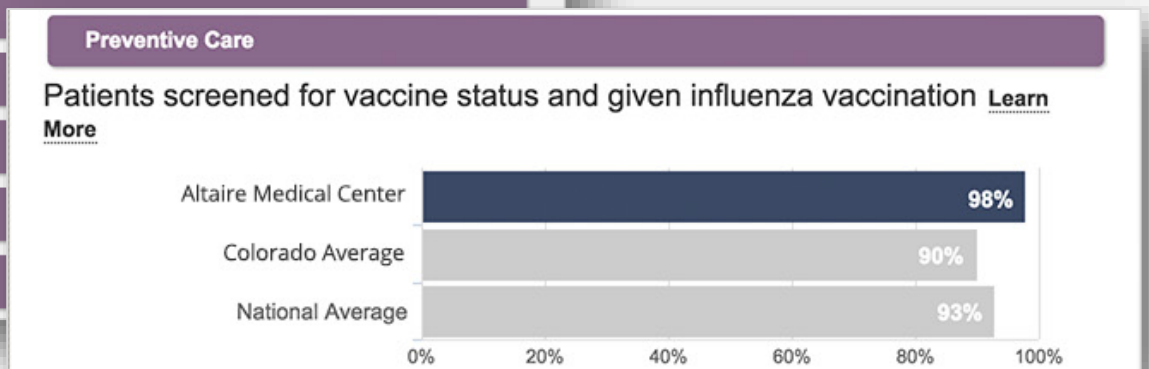
Timely and Effective Care shows how well a hospital provides medically recommended treatments and other actions known to produce the best results for serious conditions and surgical procedures.

Why This Matters

When it is most urgent, you want the right care at the right time. When a hospital proves that they consistently follow recommended care guidelines, you can feel more confident that you are likely to get the care you need—when you need it.

[Expand All](#)

- > Heart Attack Care
- > Heart Failure Care
- > Pneumonia Care
- > Surgical Care
- > Preventive Care





Healthgrades Developed Measures:

Hospital Quality

- 32 inpatient conditions and procedure ratings based on risk-adjusted models using Medicare MedPAR data with mortality and complications outcomes
 - 19 mortality
 - 13 complications
- 4 inpatient conditions and procedure ratings based on risk-adjusted models using All-Payer data with mortality and complications outcomes:
 - Appendectomy, Gastric Bypass, Maternity Care, GYN Surgery
- 14 individual Patient Safety ratings, based on AHRQ developed PSI definitions and AHRQ software applied to MedPAR data



Outcomes Ratings Approach

- Data Sources
 - Rolling 36 month approach
 - CMS MedPAR Inpatient encounter data
 - All-Payer Inpatient Hospital encounter data 16 States
- Measures
 - In hospital complications
 - In hospital mortality
 - 30 day mortality (30 days after admission)
- Methods for calculating ratings
 - Cohort creation inclusions/exclusions
 - Identification of adverse events...i.e. What constitutes a complication?
 - Producing a predicted value based on risks of each patient
 - Comparing predicted value to actual value
 - Test of statistical difference ...predicted<>actual
 - Assignment of ratings
 - Publishing of ratings



Healthgrades Star Ratings






Clinical Quality by Cohort


Drill Down: Inpatient Outcomes

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Altaire Medical Center



Medical Services

- Heart & Vascular Hospital
- Neurosciences Institute
- Orthopaedics Institute

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Clinical Quality | Patient Safety | Patient Experience | Readmission Rates | Timely and Effective Care

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New from Healthgrades: Is hospital quality putting your health at risk?

[All Healthgrades Ratings by Category](#)



	<u>In-Hospital</u>	<u>Within 30 Days</u>	
▼ Gynecologic Surgery			
Gynecologic Surgery complications-based rating	★★★★☆	Not Measured	Detail
▼ Maternity Care			
Maternity Care	★★★★☆	Not Measured	Detail
▼ Neurosciences			
Neurosurgery mortality-based rating	★★★★☆	★★★★☆	Detail
Stroke mortality-based rating	★★★★☆	★★★★☆	Detail
▼ Orthopedic			
Back and Neck Surgeries (without Spinal Fusion) complications-based rating	★★★★★	Not Measured	Detail
Hip Fracture Treatment complications-based rating	★★★★☆	Not Measured	Detail
Hip Replacement complications-based rating	★★★★☆	Not Measured	Detail
Spinal Fusion complications-based rating	★★★★☆	Not Measured	Detail
Total Knee Replacement complications-based rating	★★★★☆	Not Measured	Detail



Cohort Detail

Altaire Medical Center
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Medical Services

- Heart & Vascular Hospital
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Rated in 36 Conditions and Procedures

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New from Healthgrades: Is hospital quality putting your

All Healthgrades Ratings by Category

Sepsis

Select a Ratings Category: Sepsis

Sepsis

What Is Sepsis?

Sepsis is caused by any serious infection that spreads through the bloodstream and results in potentially life-threatening inflammation throughout the body.

Research Hospital Ratings, Talk to Your Doctor

All hospitals strive to offer great medical care—but some do a better job than others. Use Healthgrades to research hospital performance in treating patients with sepsis and talk to your doctor about what's right for you.

Rating Detail

★☆☆☆☆ Worse than Expected
★★★★☆ As Expected
★★★★★ Better than Expected

	Mortality In-Hospital	Mortality Within 30 Days	# of Cases*
Altaire Medical Center	★★★★★	★★★★★	1715
Actual Mortality	20.82 %	25.66 %	
Predicted Mortality	23.59 %	30.40 %	

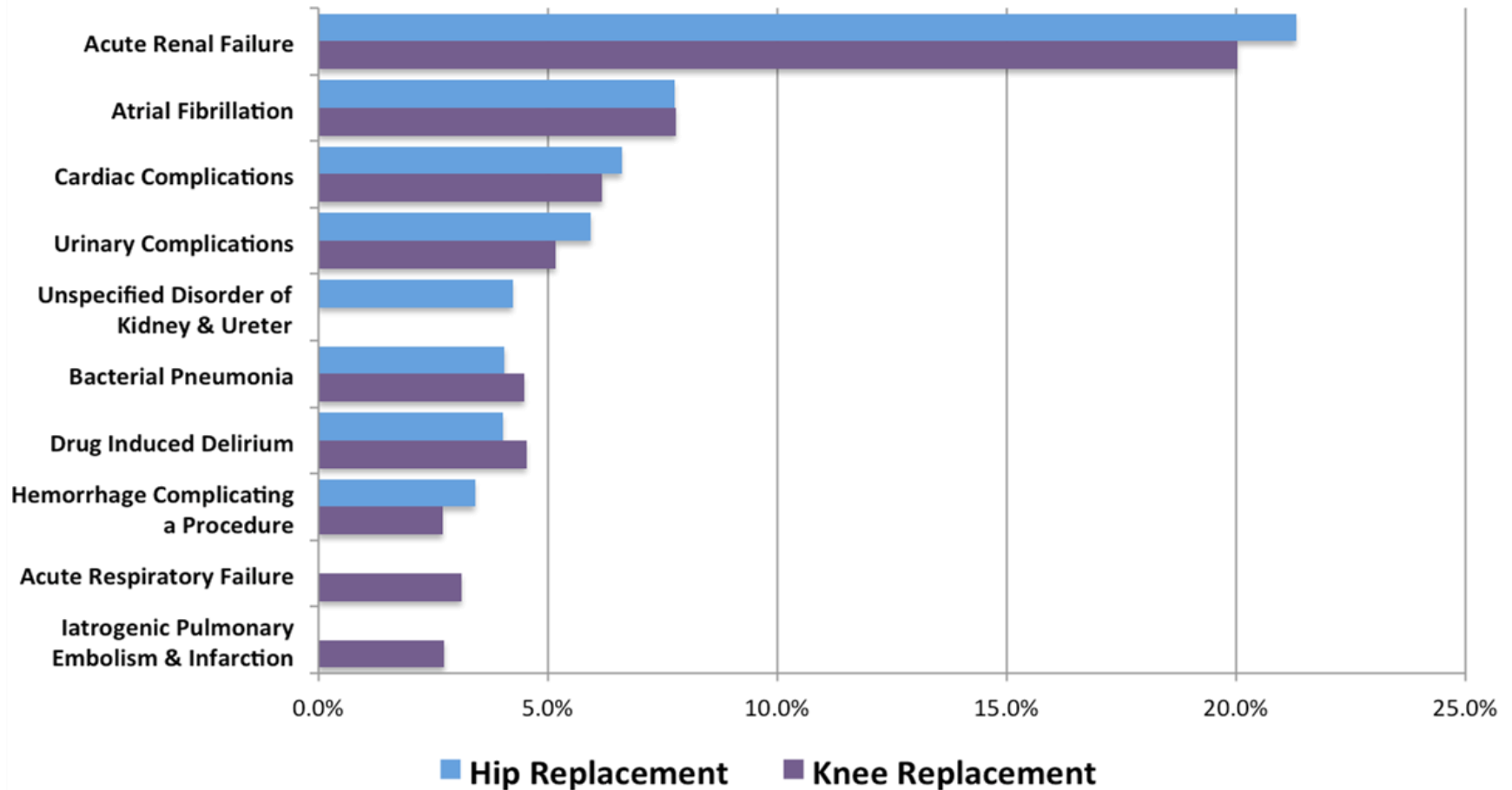
* Number of cases may not represent total volume.



Total Knee and Total Hip Replacements

Similar Complication Profiles

Complication Frequency Distribution

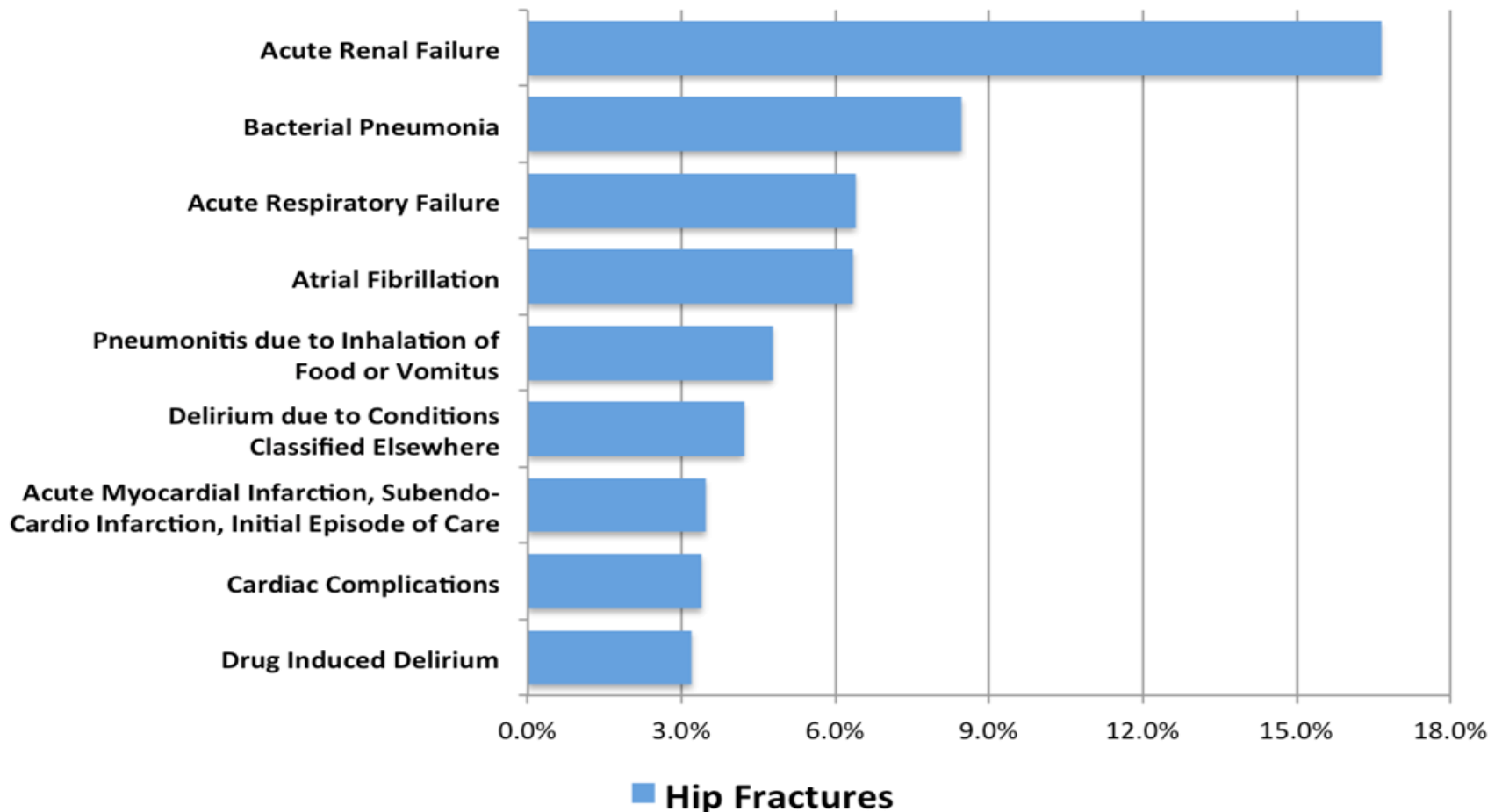




Hip Fracture Repair

Higher Prevalence of Severe Medical Complications

Complication Frequency Distribution

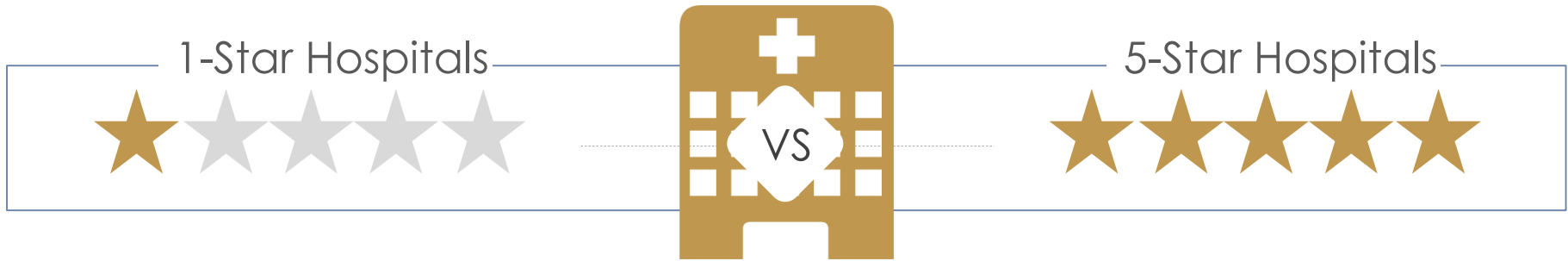




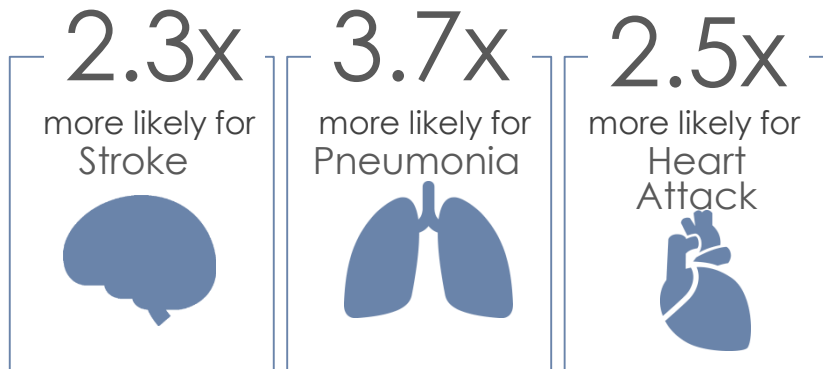
Why Ratings

- Healthgrades' patient cohort specific *ratings* are scientifically valid measures, not composites or award designations.
- No other source of broadly available outcomes ratings for consumers across as broad a spectrum of service comparable to Healthgrades.
- The risk adjusted rates of mortality and complications varies widely between hospitals in the same market.
- Consumers can use ratings to choose hospitals that dramatically lower their risk of complications or for death by disease condition or procedure across the majority of inpatient services.

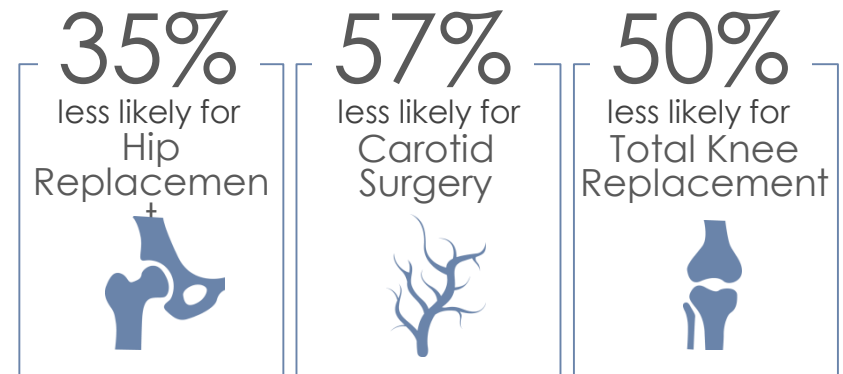
Of the hospitals located within the Silicon Valley area, Variation in treatment can significantly effect **consumer health outcomes**



Mortality Risk at 1-Star Hospitals



Complication Risk at 5-Star Hospitals





Leading Practices to Address Complications in Orthopedic Cohorts

Clinical and Quality

- Perioperative optimization focusing on medical complication prevention
- Medical co-management of at least higher risk cases
- Data driven clinical targeting of higher complication areas

Documentation & Coding

- Standardized house-wide complication definitions for higher complication areas (i.e. Acute Renal Failure, Acute Respiratory Failure)
- POA capture via greater emphasis on thorough assessment and plans in the admission History & Physical note
- Automatic queries and/or pre-claim filing review of all high prevalence complications

healthgrades®