

# Santa Clara University

## Online Physician Reporting Systems

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# The Law of Online Patient Reviews

- **You can't ban patients from reviewing you**
  - Cite: Cal. Civil Code § 1670.8
- **You can't sue online patient review services**
  - Cite: 47 USC § 230
- **It's usually a terrible idea to sue patients for their reviews**
  - Cite: Cal. CCP § 425.16 & <http://j.mp/1qW5Cew>